

Frequently Asked Questions

for Magento CE 2.1.x, 2.2.x, 2.3.x, 2.4.x



Installation Guide

Installation Manual

Step 1: Backup your web directory and store database.

It's very important to backup all of the themes and extensions in Magento before installation, especially when you are working on a live server. We strongly recommend you to not omit this step.

Step 2: Install the module named `PHPCuong_FrequentlyAskedQuestionsPro`

To install this extension follow the instructions below:

1. Download the latest version of the module **PHPCuong_FrequentlyAskedQuestionsPro** and decompress it, the password for decompressing **giaphugroup**.
2. Upload contents of the module named **PHPCuong_FrequentlyAskedQuestionsPro** to your store root directory, I mean, you need to upload the folder named **app** to your store root directory.
3. In SSH console of your server navigate to your store root folder.

```
cd path_to_the_store_root_folder
```

4. Run the command lines below:

Install the module named `PHPCuong_FrequentlyAskedQuestionsPro`

```
php bin/magento setup:upgrade
```

Deploy the static contents

If you are using the Magento version 2.1.x

```
php bin/magento setup:static-content:deploy
```

If you are using the Magento version 2.2.x or newer

```
php bin/magento setup:static-content:deploy -f
```

Compile the codes

```
php bin/magento setup:di:compile
```

Reindex

```
php bin/magento indexer:reindex
```

Flush the caches

```
php -f bin/magento cache:flush
```

Chmod 777 the folders var, pub if you don't have permission fully.

```
chmod 777 -R var/*  
chmod 777 -R pub/static/*
```